GOVERNMENT OF INDIA
WOMEN AND CHILD DEVELOPMENT
LOK SABHA

UNSTARRED QUESTION NO:3279
ANSWERED ON:18.12.2015
National Helpline for Women
Trivedi Shri Dinesh

Will the Minister of WOMEN AND CHILD DEVELOPMENT be pleased to state:

(a) whether the Government has started national helpline for women and if so, the details thereof;
(b) the number of calls received on these helplines since inception and the number that were followed up State/UT-wise; and
(c) the efforts taken by the Government to publicise these helplines?

Answer

MINISTER OF WOMEN AND CHILD DEVELOPMENT
(SHRIMATI MANEKA SANJAY GANDHI)

(a) & (b) The Scheme for Universalisation of Women Helpline has been approved for implementation through States/UTs from 1st April 2015 to provide 24 hour emergency and non-emergency response to women affected by violence both in public and private sphere, including in the family, community, workplace etc. All the States/UTs have been requested to submit the proposals in order to release funds. The funds have been sanctioned/released to 30 States/UTs for setting up Women Helplines. As the scheme is at the nascent stage of operationalisation at the field level, no such data regarding number of calls received on these helplines are available.

(c) Under the scheme it has been envisaged to publicise the Women Helpline through awareness-generation strategies including mass publicity campaign by State/UT Government.

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